

# dealer information

## delivery charges

Customers of Albion chairs are entitled to one free delivery per week to a ground floor receiving area at a pre-agreed warehouse type location in England.

**Additional deliveries** within our standard routes will be charged at £10 per chair. Deliveries to Cornwall, Devon, East Anglia, North Wales, Scotland, Northern Ireland and the Islands surrounding the UK can be arranged at extra cost. Please contact the sales office for a quote. Chairs are delivered fully assembled to our dealers. A third party delivery will be subject to a surcharge of £18 per chair, will be delivered in a box and as far as assembly is concerned, the gas lift/base will have to be fitted to the underside of the seat mechanism by whoever opens the box\*\*. If you want to arrange a delivery to a residential address, the price will be given on application. We do not make installations to end users.

## quality and warranties

No. OF USERS	No. OF HOURS PER DAY	ANNUAL HOURS	WARRANTY PERIOD 10,000 HOURS
SINGLE	8	2,000	5 YEARS
2+	24	6,240	1.5 YEARS

All Albion swivel chairs are FIRA tested to severe contract use. Our warranty period is 10,000 hours. You will see from the grid how this translates into years.

For single occupancy - up to 120kg (19 stone) - using the chair for 8 hours a day, 52 weeks a year, the warranty will be for 5 years. If the chair is to be used in a 24-hour environment by up to 3 users, the warranty period falls to 1.5 years.

The Uni range models (UNI57, 67, 77, 87) use a heavier duty mechanism which allows for the same warranty period for weight in excess of 120 kg - up to 150kgs (23 stone) and also for multi user 24/7 applications, ie 5 and 1.5 years respectively. If you need to consider weight up to 190kg (30 stones) we can offer the Grande range with the same warranty period based on the same parameters.

## fabric selector

Column	Camira
1	CITADEL (reduced colours), ERA, PHOENIX, RIVET
2	Advantage, Aspect, Canopy, Chateau, Gravity (reduced colours), Main Line Plus, Manhattan, Manila, Patina, Sprint (reduced colours), Urban, Vita, X2, Xtreme +
3	Honeycomb, Main Line Flax
4	24/7 Flax, Aquarius, Blazer, Halcyon (Aspen, Cedar and blossom), Hemp, Hi Tech (anti static), Intervene (Plain and Texture), Landscape (Balance and Contact), OCEANIC, Oxygen (Min Order Qty 80m per colour), Synergy
5	Hebden (Min Order Qty 80M), Main Line Flax Stripe, Regent (Min Order Qty 5M), Silk (reduced colours), Track
6	Code (Min Order Qty 270M), Craggan, Individuo, Yoredale, Zap
7	Armadillo, Nettle Aztec
8	Corrosion, Synergy Quilt 170, Vintage

In your capacity as dealers, we know you may not always be able to ascertain how a chair may be used exactly and by whom. It is best to try to ensure any proposal you make can genuinely meet the requirements of 'fit for purpose'. If in doubt, you can come to us and cover yourself with our OW option. The OverWork option (OW) shown in the Uni bespoke pages is an extended warranty insurance and can be specified to provide an extra year of cover for any of these chairs or where it maybe unclear how a chair will be used, namely working hours in excess of 10 hours up to 24/7, more than one person using the same chair, or users where the weight is not known but in excess of 150kg. If in doubt, please call us for advice.

If you do need to report a problem with a chair, it is better to provide photographs of the chair or parts in query and will make their resolution a lot more effective. We have been identifying our chairs with a warranty label since 1994. You will find this on the underside of our chair - usually on the mechanism. No warranty claims will be considered without this information. **NO LABEL NO WARRANTY.**

### Fabric selector

Our main provider of fabrics is Camira Fabrics. Camira offer two leather alternatives (Vita and Manila) as well as a comprehensive selection of bull hides from their Vintage range. We can also provide options from Panaz or Chieftain for vinyls, PVC's and faux leathers as well as Yarwood, Bridge of Weir et al for leathers. Prices may vary depending on suppliers and metrages so please check with the sales office for any non Camira fabric requests.

### Hospital friendly

If you need hospital friendly coverings the main choices are Camira's Vita, Manila, Halcyon and Intervene.

### Sales@albionchairs.com, info@albionchairs.com or orders@albionchairs.com

Please ensure all orders are emailed to one of these generic email addresses because we all receive these emails. Personal emails only go to the addressee.

### DISCLAIMER

We have developed different cutting patterns for our designs depending on the type of fabric; leather and vinyls need to be treated differently to regulation soft fabrics such as woolmix tweeds which in turn perform differently to the modern crepes. We will endeavour to cater for any differences as well as possible, but we cannot prevent the occasional ripple in some fabrics from time to time. If you would like our advice which fabrics perform better than others please feel free to ask.